innovating activities
and supply of information
for national assembly
of Viet Nam

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1- The National Assembly of VietNam are renovating every aspect of activities

2- The Library have to innovate the process of information activities
II-/ The role & value of Information

1- Interms of Development Resources

2- Being serned as a basis for Leadership and Management
1- Interms of Development Resources

- The quality of information product & services have become criterion for evaluating the development level of each & every country.

- Information also playved an important role in scientific research. (Science is fed on by science itself)
2- Being served as a basis for Leadership and Management

- The quality of decision is also dependent on the sufficiency as well as the quality of information.

- The nature of the management process is acquiring & processing information for the readers, therefore:

  Information is regarded as an element & a resource of greatest important for development.
- The quality of information is interested in 3 key elements: Contents, Time & Form

    a/ Contents as the most important element which creates the quality of information, these includes 3 features:

    + **Precisions**: Information must be precise, not allowed to be deviated from the processed source of information.

    + **Appropriateness**: Information must be related to the job & the task under consideration for solution.

    + **Conformity**: Information must be inclusive of the entire element which the information users desire to know to settle on their jobs.
b/ Time is the second element, including such features as:

+ **Timeliness**: Information must be provided to users on time, when they badly need it.

+ **Urgency**: Information must be urgent & updated on time.

C/ The form of information must be detailed & attractive
III-/ building information resources

1- Identification of information users & need
2- Requirement for information organizing
3- Organizing information services
1- Identification of information users

+ The decisions makers need comprehensive & diverse information of the country.

+ The scientists & technical staff need more information at the international level.

+ People who are responsible for disseminating achievements in economic & social development.

+ Lastly, Information should be universal for everyone.
2- Requirement for infor. organizing

+ Requirement

+ Providing Question & Answer information

+ Building Databases:
  - Book database
  - Periodicals databases
  - Data databases
  - Database on National Assembly Member list
  - Law database
  - Etc...
3- Organizing information services

+ Providing reference of National & International in the INTRANET network of the NA office.

+ Providing information of documents on legal regulation (Vietnam law documents).

+ Providing quick answer service for users who cannot search directly at the library.

+ Providing Question & Answer information.

+ Coordinating with other library to operate shared information potentiality.

+ MultiMedia. Etc...
4- Results of the coordinating

+ Number of questions: 1747 / 757 request note.
+ Timely & right answer: 753.
+ Addresses at the meeting: 373.
+ Document information: 357.
+ Research information: 73.
+ Reference, specialized information: 583.

Serving 98 requirements on researching, explaining legislation & 12000 pages documents related to law projects.
IV-Current situations and solution

1-Current situations

a) Not all information is of value.
   + The content of the information has nothing relating to their work.
   + Information arriving untimely (too early or too late).
   + Improper information.

b) Information of orientation status is lack.

c) Do not satisfy the users.

d) Information resources are still not enough.

e) Cooperation has not been developed.

f) Basic information infrastructure is incomplete.
2/- Solutions

a) Having orientation in building information resources, ensuring sufficiency for serving information needs.

b) Upgrading quality & forms of information service, meeting correspondingly to the National Assembly activity program.

c) Building electronic libraries with aims of providing online access to information (our Ele. Lib. has just been opened, very recently, on Nov. 16th, 2004).

d) Applying information technology to provide remote information access & Question - Answer service.

e) Reinforcing network connection capability with information sources outside the National Assembly.
Mr. Truong Quang Duoc
Deputy Chairman of the National Assembly is speaking
1- The National Assembly Library in the 21st century.

2- Do not exclude the traditional forms of storage.

3- May lead to masses waste of resources.

4- To narrow down the great gaps between developed & developing countries.

5- The solutions mentioned above are expected to be taken into account by the conference along with other constructive proposals for the future.
thank you very much and with best wishes